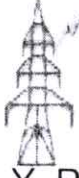


C G R F



B Y P L

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

C A No. Appiled For
Complaint No. 135/2023

In the matter of:

Puneet MalhotraComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mohd. Afsar, A.R. of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Chavi Rani, On behalf of BYPL

ORDER

Date of Hearing: 11th July, 2023

Date of Order: 25th July, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The complainant in his grievance submitted that he applied for new electricity connection vide request no. 8006160908 at premises no. 5/172, Shop No. 3, GF, Lalita Park, Laxmi Nagar, Delhi-92, but respondent rejected his application for new connection on pretext of connection already exists at applied premises.

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Attested True Copy
[Handwritten signature]
Secretary
CGRF (BYPL)

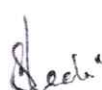
Complaint No. 135/2023

2. OP in its reply briefly submitted that the complainant applied for new electricity connection for ground floor at premises no. 5/172, Lalita Park, Laxmi Nagar, Delhi-110092. The complainant applied for new connection vide request no. 8006160908 for shop no. 3 at ground floor. OP further added that there are only two shops and both said shops are duly electrified as such no new connection can be granted. In one shop connection is already granted in favor of complainant vide CA No. 154037502 energized on 24.01.2023. The complainant's case is that there are four shops. However, as per site verification OP found only two shops at site.

The site visit report states that applied building structure is ground plus one floor and on ground floor two shops exists. There is one another building exist of address 5/172, G+3 structure with 2 shops. Applied building has only two shops. On GF of applied building have 2 shops and one dwelling unit exist.

3. Arguments of both the parties are heard.
4. Representative of the complainant submitted that shop no 2 and shop no. 3 are different shops. OP has released connection in shop no. 2 vide CA No. 154037502 and there is no connection in shop no. 3, therefore the complainant has applied for a new connection at shop no. 3.
5. LR of OP argued that the documents submitted by the complainant for release of new connection at shop no. 2 and shop no. 3, both are same. The complainant has forged with the documents and submitted same irrevocable General Power of Attorney while applying for new connection at shop no. 2 and shop no. 3. Both the documents contains the same number and are identical only shop numbers on page no 2 are changed. Therefore, they cannot release the new connection to the complainant.







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Secretary
CGRF (BYPL)

Complaint No. 135/2023

6. From the narration of facts placed on record and pleadings of both the parties and perusal of the documents placed it is clear that the complainant has forged documents viz. the General Power of Attorney for grant of new electricity connection. Therefore, in view of the fact, new connection cannot be given to the complainant.

ORDER


Complaint is rejected. OP has rightly rejected the application of new connection of the complainant.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


(P.K.SINGH)
CHAIRMAN

25/7/23
(S.R.KHAN)
MEMBER-TECH


(P.K.AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

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Secretary
CGRF (BYPL)